

# TempAlarm REMOTE TEMPERATURE MONITOR



Thank you for purchasing the TempAlarm, remote temperature monitor. If you have any questions or concerns about this product, feel free to contact us. Our phone number, web sites and email addresses are listed on page two.

## GENERAL DESCRIPTION AND FEATURES:

The TempAlarm is a remote monitoring device that can automatically call up to three phone numbers when the temperature inside any space gets out of range, if the power fails or if the back-up battery requires replacing. The TempAlarm uses a series of menu options that are accessible by pressing the buttons on your Touch-Tone phone. All menu prompts and alarm messages are in English. In addition to calling you if an emergency condition exists at your monitored location, the TempAlarm also offers the following features:

- “Quick Status Check” allows you to remotely check the current temperature, power status and battery status from any phone in the world – all within a 15 second phone call.
- Alarm Relay Output connection automatically opens or closes a relay to activate a light, siren or turn on or off any equipment whenever a temperature, low battery or auxiliary alarm condition exists.
- 60 decibel audible alarm alerts whenever an alarm condition occurs providing local alarm in addition to the automatic alarm call-out feature.
- Monitor for the presence of water leaks and floods by adding our WaterSiren water sensors. They provide additional peace of mind from leaking pipes and fixtures, burst washing machine hoses, leaking water heaters or overflowing sumps. The WaterSiren sounds an audible alarm and triggers the TempAlarm to call your three programmed numbers and warn you of a water emergency.
- Home Security can be added through the addition of our MiniAlarm Motion Sensor. An audible alarm will warn intruders to stay away and trigger the TempAlarm to call and warn you of an intrusion at your property.
- A normally open or closed auxiliary alarm contact allows you to monitor for any type of alarm sensor that can either close or open a dry contact.
- Supports sending a numeric message to a pager.

If, after reading this manual, you need additional help installing or using your TempAlarm, contact our technical support department at 952-361-4101, Monday through Friday, 8am to 5pm, Central Time.

For easy future reference during technical support and service, it is recommended that you write your purchase date and the “date code” of the unit in the spaces below. The “date code” can be found on the bottom instruction label on the TempAlarm unit itself. You will also need a four digit security code. This is used to prevent unauthorized remote access to your TempAlarm. The factory default security code is 9999. You may keep this or change it to your unique code. Your security code must contain four numeric digits.

Purchase Date:

Date Code/Serial Number:

Security Code:

**Technical Support:** Monday-Friday, 8am to 5pm, Central Time  
Phone: 952-361-4101  
Fax: 952-361-9420  
Email: techsupport@controlproductsinc.com  
Web: www.controlproductsonline.com

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#### **BEFORE YOU PROCEED - Read the Following**

##### *Warranty Statement:*

Please read the entire warranty statement on page 31 of this manual.

##### *Minimum Installation:*

- You should program at least one (1) telephone number to call if there is a temperature, power or battery emergency. The unit will operate without any telephone numbers programmed and you will be able to remotely access the unit to check current status information at the remote location, but without any call-to telephone numbers programmed, you will not receive alarm calls from your TempAlarm.
- You must use a back-up battery. A 9V Lithium Battery is recommended as a backup battery although an alkaline battery will work fine. Other battery options including extended batteries are discussed later in this manual.
- **IT IS CRITICAL THAT YOU TEST YOUR TEMPALARM TO MAKE SURE THE UNIT CALLS OUT DURING AN ALARM CONDITION. FOLLOW THE TEST PROCEDURE ON PAGE 19.**

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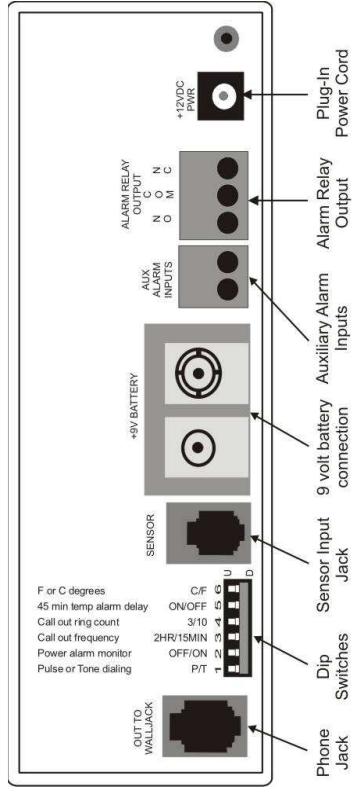
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#### 1.1 Operating Environment:

The TempAlarm should operate in a dry, clean area that is near an AC power outlet and a telephone wall-jack. The TempAlarm is designed to operate in temperatures from 20° to 140°F (-7° to 60°C). You should not install the TempAlarm in areas where there is strong electrostatic, electromagnetic or radioactive fields. Do not install the TempAlarm in an area with high humidity, chemical fumes or corrosive vapors. *Never install or connect your TempAlarm during a lightning storm!*

#### 1.2 Knowing your way around your TempAlarm:



Back of the TA-900

<b>Phone Jack</b>	Plug in the supplied telephone cord here. The other end plugs into your telephone wall jack (or through a surge suppressor that has the ability to protect the phone line). See the "Connections" section later in the manual for more details.	Toggle switch for either STANDBY mode or ON for normal operation mode.
<b>Dip Switches</b>	There are six dip switches that are used to select various features and functions of your TempAlarm. Note that the UP position of the switch is towards the top of the TempAlarm's case and DOWN is towards the bottom.	This light is on if the plug-in transformer is plugged in and there is power to the unit. It is not on if the unit is operating on battery power only.

<b>Sensor Input Jack</b>	Use this to plug in the temperature sensor. This jack is a slightly smaller than a normal phone jack. This is done to prevent accidental input of the phone line into this jack which could cause harm to the TempAlarm.	There are six dip switches that are used to select various features and functions of your TempAlarm. Note that the UP position of the switch is towards the top of the TempAlarm's case and DOWN is towards the bottom.
<b>9 Volt Battery Connection</b>	This is where you will plug in your 9 volt lithium battery.	The Auxiliary Alarm Input allows you to monitor any additional alarm device or contact closure or contact opening. This is where you could hook up our WaterSiren™ or MiniAlarm Motion Sensor™.
<b>Auxiliary Alarm Inputs</b>	This is a Single Pole, Double Throw relay connection that can open or close when an alarm condition exists. This relay operates upon a temperature, low battery or auxiliary alarm condition.	This is a Single Pole, Double Throw relay connection that can open or close when an alarm condition exists. This relay operates upon a temperature, low battery or auxiliary alarm condition.
<b>Alarm Relay Output</b>	This is where you will plug in the power cord transformer that is included with your TempAlarm.	This is where you will plug in the power cord transformer that is included with your TempAlarm.
<b>Plug In Power Cord Connection</b>	Front of the TA-900	<p><b>TempAlarm</b></p>

### 1.3 What you need before you start:

Before proceeding, make sure you have the following ready:

1. 9 volt Lithium or Alkaline battery for back-up power.
2. A high quality surge suppressor that protects the power line as well as the telephone connections. These are available from all hardware stores, department stores and directly from Control Products.
3. Up to three phone numbers that the TempAlarm will automatically call during a temperature, power or battery emergency. You may program only one number or program the same telephone number in more than one of the three positions. These phone numbers are referred to as call-to-telephone numbers throughout this manual.
4. Access to a single line telephone jack. An existing single telephone line in a home or business will work fine, and the TempAlarm will not interfere with the use of your telephone line in any way. The TempAlarm will operate with all standard telephone systems that accept either pulse or tone dialing. If you have a DSL, VOIP or Digital Cable phone system, see the section 1.4 on page 7 for important details on how this service works with the TempAlarm.

Many commercial business telephone systems may not work with the TempAlarm because the phone system generates a dial tone that is not consistent with that of a single line phone line from the phone company. In those cases, a dedicated, single telephone line will be required. Consult the supplier of your phone system if you encounter problems or have questions. The TempAlarm cannot be used on a party line or a pay telephone line. A

telephone line used for a fax machine or modem line will work as well through the addition of a telephone jack line splitter. Consult the supplier of your phone system if you encounter problems or have questions. The TempAlarm cannot be used on a party line or a pay telephone line. **It is extremely important that you test dial out to all your call-to telephone numbers.**

5. To program the TempAlarm, you can either plug a regular telephone into the front "Program Jack" or call into your TempAlarm to program all the functions remotely. These options are detailed later.
6. If you wish to still have a telephone plugged into the same telephone jack that the TempAlarm will be using, you will need to purchase an optional Telephone Jack Line Splitter.

#### 1.4 Use of VOIP, DSL or other Digital Phone Services:

Most new digital phone services offered to home owners such as digital phone service, DSL or VOIP service will work with the TempAlarm, but caution must be given to using these systems as they often will not work if the power is out. On a standard analog telephone line from the phone company, the power to that phone line comes from the power company. On digital phone services through the phone, cable company or VOIP type systems, your phone service will not operate when the power is out.

**Important:** During power failures, many alternative phone services such as DSL and Cable provided phone service DO NOT WORK. Because many of these systems use an internet connection to make and receive phone calls, if the power is out, the internet connection often is also down. The TempAlarm will NOT be able to call out if the power is out when utilizing these phone services. Some digital phone system providers and electronics stores have back-up battery systems for these types of phone services, but the battery life may only be a few hours. Check with your phone service provider or local electronics stores for products that may provide this type of back-up battery power.

#### 1.5 Dip Switches and Their Functions:

1. **DO NOT plug in any components or battery until directed to do so in the manual.**
2. Make sure the toggle switch on the front of the TempAlarm is on the STANDBY position for programming. The ALARM light on the front of the unit will flash when in STANDBY mode.
3. Select the dip switch options per the **Dip Switch Menu** found below.
4. Ignore the ON or OFF labels on the dip switches themselves. Use only the following table for proper explanation of each dip switch setting. UP means the switch should be pointing towards the top of the TempAlarm case and DOWN means the switch should be pointed towards the bottom of the case. All the switches should come from the factory in the DOWN position.

#### Dip Switch Menu

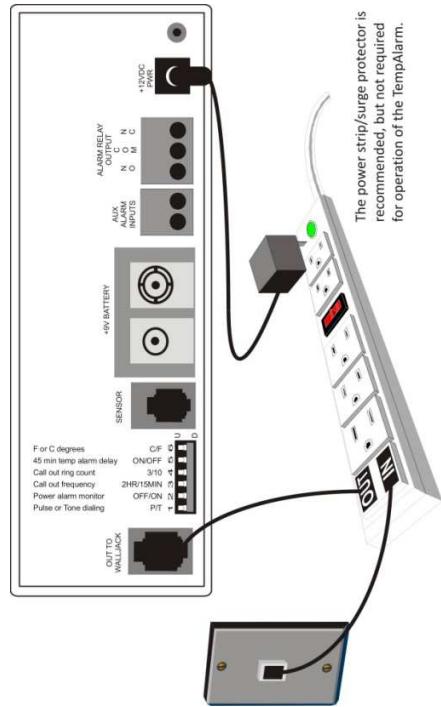
#	Description	UP =	Settings
1	Pulse or Tone Dial Out. Select for Pulse Dialing only if you do not have Touch-Tone™ dialing capability at the monitored location.	pulse dialing	DOWN = tone dialing
2	Power Alarm Monitoring – you can turn this feature off or on with this switch. If you do not wish to ever receive an alarm phone call related to a power failure, put switch in the UP position.	Power alarm monitoring is OFF	DOWN = Power alarm monitoring is ON
3	Call Out Frequency. When the TempAlarm goes into alarm mode and begins calling out, it will call the three programmed phone numbers.	2 hour call out frequency	DOWN = 15 minute call out frequency
4	Call Out Ring Count. If the TempAlarm received no answer when calling a phone number, this switch determines how many times the phone should ring before the TempAlarm hangs up the call and moves on to the next programmed number. This saves on long distance charges. Select the 3 ring option and, if set to answer on 4 or more rings, the TempAlarm will hang up before the answering machine answers, saving on any long distance charge. This may not work in all areas as some telephone companies may still charge for an attempted long distance call which does not go through.	3 rings	DOWN = 10 rings
5	45 Minute Temperature Alarm Delay. This feature provides a 45 minute delay before going into temperature alarm. This is used frequently to monitor walk-in refrigerators or freezers for a rise in temperature. The 45 minute temperature alarm delay can be enabled so it won't alarm while the refrigerator or freezer is being loaded.	UP =	DOWN = TempAlarm will call immediately when the temperature gets out of range.
6	Fahrenheit/Celsius Selection. The TempAlarm can report temperatures in either degrees Fahrenheit or degrees Celsius. Select °F or °C.	UP = °C	DOWN = °F

#### 1.6 Connecting Cords, Sensor and Battery:

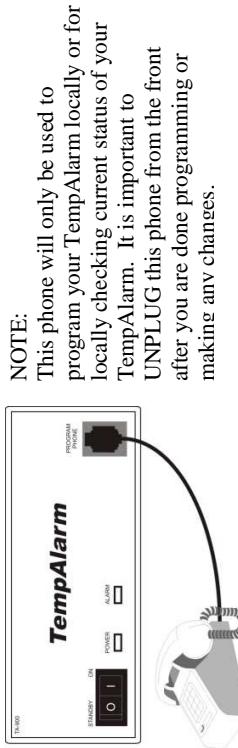
1. Connect the temperature sensor to the place on the back of the TempAlarm marked Sensor
2. Connect the plug-in power transformer to the Power connection on the back of the unit. Plug the other end into an AC power outlet or into your surge suppressor power strip (purchased separately).

3. Plug in a 9 volt Lithium battery to the battery connection.
4. Using the telephone cord supplied with the TempAlarm, connect one end to the OUT TO WALLJACK connection on the back of the TempAlarm and the other end into your telephone jack on the wall.

If you are using a surge suppressor that also protects the telephone line, there should be an “IN” and “OUT” labeling or diagram for proper connection of the phone lines. See the diagram below for details on the phone line connections and follow the instructions that came with your surge suppressor.



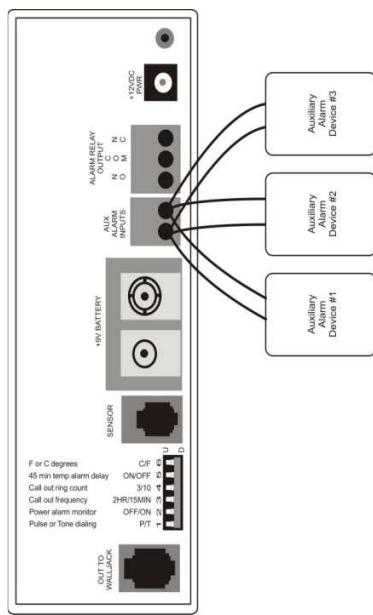
5. Plug in your standard, single line telephone to the “PROGRAM PHONE” jack on the front of your TempAlarm. See Figure below.



### 1.7 Connecting Additional Alarm Devices to the Auxiliary Alarm Input:

The Auxiliary Alarm Input allows you to connect additional sensors that can automatically trigger the telephone dialer to call your programmed three phone numbers. The TempAlarm allows you to record a custom alarm message that is specific to whatever device is plugged into this input. This is most often used to connect our WaterAlarm, MiniAlarm motion sensor or one of our auxiliary temperature alarms. Any sensor or alarm device that opens or closes a dry (no voltage) contact can be connected to the auxiliary alarm input. Connection of more than one alarm device to the auxiliary alarm input is possible by connecting

3. Plug parallel as noted below. The auxiliary alarm input is a dry contact input and cannot accept any device that sends voltage through the contact wire. During programming, you can set the Auxiliary Alarm Input to monitor if the auxiliary sensor or device closes the contact or opens the contact. The factory default is to monitor for a contact closure.



### 1.8 Alarm Relay Output:

The Alarm Relay Output is a single pole, double throw (SPDT) relay that activates upon a temperature, low battery or auxiliary alarm condition. This relay can handle up to 26 volts (resistive) at 4 amps. This relay gives the user the ability to automatically turn on or off any type of device, light, siren or other equipment when one of the alarm conditions occurs. Note that the “resting” state of this relay when there is no power to the unit is in the Normally Open state. The relay will not close the contact if the power is out. This is done to conserve battery power. A wiring diagram for this application can be found in the appendix.

## 2.0 PROGRAMMING:

You can program your TempAlarm using a regular home telephone or you can remotely access your TempAlarm and program it using a cell phone or a phone at another location. This feature allows you to remotely change programming selections at a later time from any phone in the world. Most first time users program their TempAlarm locally, or at the location where the TempAlarm is located by using a single line home telephone. A cordless phone may work, but a standard single line home telephone with a wired handset will work best. An explanation of each menu option with helpful hints on programming is provided after the quick programming guide.

### 2.1 Quick Program:

If you feel comfortable with the various menu options and want to get your TempAlarm up and running quickly, follow the steps below. This provides a quick method to program up to three call-to-phone numbers into your TempAlarm in just a few minutes. You should program at least one call-to-

telephone number into your TempAlarm for proper operation. Check the factory defaults if you need to change ANY other settings as they are not discussed in this *Quick Program* section.

**WARNING:** After programming you must refer to the front toggle switch to the **ON** position or the **OFF** position. If you refer to a number on your program telephone number will be dialed. If you need an explanation of each menu option, please go to the next section on the following page.

**1. MAKE SURE ALL DIP SWITCHES OR TEMP ALARM CONNECTIONS ARE TIGHTLY SWIPE AND VIBRATED ON PAGE 19.**

2. Make sure your TempAlarm is connected properly and has a 9 volt lithium

**2.2 EXPLANATION OF PROGRAM MENU OPTIONS:**

3. Each of the programmed telephone numbers listed on the front of the TempAlarm will be displayed when the front toggle switch is set to **ON**. Each of the programmed telephone numbers listed on the front of the TempAlarm will be displayed when the front toggle switch is set to **OFF**.

**4. MODIFY OR PROGRAM PHONE NUMBER TO PROGRAMMING NUMBER** the front of the

Program Adumbral-to-phone numbers here. You can also review or change any 5-existing telephone number listed on the front of the TempAlarm. This will be displayed up to 6 digits.

6. The Peephole number consisting of up to 60 digits.

7. Press 1 to review or program phone numbers.

8. You can insert pauses during the entry of your phone number to

9. add spaces between numbers or change and program another. Any or 10. all existing telephone numbers will be deleted.

11. The telephone identify stored as current location in the rear of this manual as "call-

12. 10. Please return to the Phone Number Menu.

13. Repeat this process for phone numbers 2 and 3.

14. On the front of the TempAlarm press the **STAR** key to enter the pager number. You will

15. have to enter the pager number again to identify which numbers are

16. programmed into the TempAlarm. A pager display message.

**17. FLIP THE TOGGLE SWITCH ON THE FRONT TO THE "ON"**

To program a pager (\* ) in your phone number, press the \* key on your keypad as part of the phone number.

If this is the first time you have programmed this TempAlarm, the factory default setting for the second programming entry is 60. To do this, press the \* star key twice. This will count as two digits of your total 60 allowed for that number.

Security Code ..... 9999

18. When you combine a key and a telephone number to add both to the TempAlarm, a

High-Temp alarm will ring if the alarm is triggered. If the system is off, it will ring if a

number is dialed. If the alarm is triggered, the alarm will ring before the greeting message is played.

Greeting Message: "Hello, this is your automated monitoring control system."

After the message, simply repeat the procedure to program another phone number.

An additional number will be automatically added to the TempAlarm.

A new telephone number, see section 2.6 on page 19. Normally Open



## **IMPORTANT NOTES ABOUT ENTERING YOUR CALL-TO TELEPHONE NUMBERS**

- **LONG DISTANCE:** Make sure you enter the phone number exactly like you would dial a voice call. Use a 1 and/or area code if needed. If dialing internationally, make sure you have the correct country codes and follow proper international dialing rules. Check with your phone company for assistance determining the correct number.
- **AREA CODES:** Area codes are often changing and the rules for dialing within an area code also change frequently. Make sure you change your call-to phone numbers if area codes or calling rules change in your area.
- **TEST YOUR TEMPALARM:** It is *critical* that you test your TempAlarm by following the test procedure on page 19. All phone numbers should be tested to ensure they are programmed correctly and that the TempAlarm works properly with your phone line.

**Review or Program Pager Display Information:** If one or more of the phone numbers you program are to a numeric pager, you can program a numeric message that will be displayed on the pager when it calls. This can be any numeric message up to 15 characters in length.

**Deleting or Changing Phone Numbers:** Refer to section 2.6 on page 19 for information on changing or deleting phone numbers.

## **MENU OPTION 2: Review or Program the Temperature Alarm Setpoints:**

This menu option lets you set the high and low temperatures at which you want the TempAlarm to dial out for a temperature alarm.

The factory setting for the low temperature alarm is 45° whether you have the unit set to read temperatures in Fahrenheit or Celsius. The high temperature alarm setpoint is 100°F or °C. You can select a temperature alarm setpoint anywhere from -66 to 301°F (-54 to 149°C). The TempAlarm can read temperatures to you in either °F or °C based on dip switch number six.

**NOTE FOR A NEGATIVE TEMPERATURE ALARM SETPOINT:** To enter a negative temperature alarm setpoint, you will need to precede the desired negative temperature with a \*. For example, if you want a temperature alarm setpoint of negative 15°, press \* 1 5 # on your telephone keypad when requested. This will be played back to you by the TempAlarm as "negative fifteen degrees".

## **MENU OPTION 3: Review or Program the Security Code:**

The security code is used for two functions by the TempAlarm.

1. Password Protection to prevent unauthorized persons from accessing your TempAlarm remotely. The factory set security code is 9999. It is highly recommended you change this and write the security code down on the front of this manual and in a safe place at all your call-to locations. Security codes must have four numeric digits.

2. Location Identifier. The security code also provides a location code to the person answering an alarm call from the TempAlarm. The TempAlarm will note that there is a specific alarm condition "at location #####". This allows a service or monitoring company to quickly identify which location is calling so they can dispatch service personnel to your monitored location most efficiently. This is also an easy way to hear what your security code is if you have forgotten the code.

- If you have forgotten your security code, there is no way to remotely change the code. You will need to go to the monitored location, plug a phone into the front of the TempAlarm, go to menu option 3 in the programming menu and review or change the security code at that time. If you are receiving alarm calls from your TempAlarm, the unit will tell you the security code during the alarm message.

## **MENU OPTION 4: Review or Program the Number of Rings Before the Unit**

### **Answers:**

This is also referred to as the "incomming ring count". When you call your TempAlarm from a remote location, the TempAlarm will be waiting to hear a specified number of rings before it picks up. You can select the number of rings you wish the TempAlarm to hear before it will pick up. Through this menu option, you can select to have the TempAlarm answer after a specific number of rings have been counted by the TempAlarm. The factory default incoming ring count is set at five rings. You can set the ring count from 1 to 30 rings.

This feature is provided for several reasons:

1. If you have an answering machine or voice mail at the monitored location, you generally want people calling that location to be able to leave a message. If the TempAlarm answers before your message system answers it will override the answering machine or voice mail. You can program the TempAlarm to answer on a number of rings that is greater than that of your message system and still have people leave messages for you. To gain access to your TempAlarm instead of the message system, follow the procedures outlined in *Use of Answering Machines or Voice Mail at the Monitored Location* on page 21.
2. When you are visiting your monitored location, you may receive frequent phone calls from outside callers. With a smaller incoming ring count selected, there is the possibility the TempAlarm could answer if several callers called in sequence within a three and a half minute period of time. If you normally receive a lot of calls at the monitored location, you may wish to set the incoming ring count to a higher number. This is helpful for businesses who receive a lot of calls or for vacation rental companies that are monitoring multiple locations and don't want their guests to even know there is a TempAlarm in their rental property.

## **MENU OPTION 5: Review or Program the Number of Minutes the Power Should be Out Before Calling with a Power Alarm:**

The TempAlarm has the ability to call you if the power to the TempAlarm has failed. Through this menu option, you can select the number of minutes that the power should be out before it calls you with a power out alarm. You can select any number of minutes from 1 to 120. The power will have to be out continuously for the number of minutes selected before calling you. For example, if you have the power out timer set at 60 minutes and the power goes out for 40 minutes and then comes back on for a brief moment and then goes off again, the timer resets to zero. The TempAlarm will keep track of the number of minutes the power is out and tell you during an alarm call how long the power has been out and if the power is currently on or off. The factory default for the power out timer is 60 minutes. The power monitoring feature can be turned off so that you never receive calls about power failures. This is done by flipping dip switch #2 to the “UP” position on the back of the TempAlarm. See Dip Switch explanations on Page 7.

#### **MENU OPTION 6: To Review or Record Messages:**

You can record several messages on the TempAlarm. Each message can be approximately 15 seconds long. The following explains how the messages work.

*Greeting Message:* This is played whenever you call into your TempAlarm from a remote location. This greeting message is helpful if you plan on having relatives or neighbors call into your TempAlarm to check on the property. If there is no answering machine or voice mail, you may record a message that indicates this machine does not accept messages and requests the caller to try back later. If you do not record a separate Greeting Message, the factory default message is: *Hello, this is your automated monitoring system.*

*Main Alarm Message:* This is played whenever the TempAlarm calls out with an alarm. It will precede the factory alarm messages so it can contain personal information about your name, address, etc. It is useful to record an alarm message that will help people at your call-to locations better identify that the call is from your TempAlarm. If calling to a monitored service or a contractor, they may also like a custom alarm message that provides address information. The factory default message is: *Hello, this is your automated monitoring system.* This is then followed by our factory alarm messages telling you specifically what alarm conditions are or have recently occurred.

*Auxiliary Alarm Message:* This is played if the device that is attached to the Auxiliary Alarm Input is in alarm mode (either the contact has closed or opened). This message will only play during alarm call-out to your programmed call-to phone numbers. This message overrides the factory default message of “*The Auxiliary Alarm Input is in alarm mode*”.

#### **Reinstating the Factory Default Messages:**

If you record a custom Greeting, Alarm or Auxiliary Alarm Message but decide you would rather have the factory default message instead, you can reinstate the factory default alarm or greeting message.

1. Select the menu option 6 to record messages
2. Press 1: *To Review or Program the (Alarm/Greeting/Auxiliary) Message*
3. Press 0 so you can change the Alarm or Greeting Message
4. The TempAlarm will begin playing the menu prompt shown below.  
**While this message is playing, press the pound (#) key.** The menu prompt will stop and the TempAlarm will now play the factory default greeting or alarm message.  
“Record your message after the tone. When you have finished recording, press the pound (#) key”

#### **Recording over old messages:**

To record over an old message, follow the instructions to program a new message and simply record a new message. The old message will automatically be erased.

#### **MENU OPTION 7: To Review or Modify Auxiliary Alarm Setting:**

The MENU OPTION 7: To Review or Modify Auxiliary Alarm Setting: The auxiliary alarm input is used to plug in additional alarm devices such as our WaterSiren, our MiniAlarm Motion Sensor or one of our auxiliary temperature sensors. These devices are designed to “close” an alarm contact when they go into alarm. Some other alarm devices are designed to “open” an alarm contact when they go into alarm. This menu option allows you to change whether the Auxiliary Alarm Input should monitor for a “closed” or “open” contact. The table below shows you what to select based on what your alarm device will do when it goes into alarm.

If your alarm will “close” when an alarm condition occurs such as our WaterAlarm or MiniAlarm Motion Sensor	Select the Auxiliary Alarm input to be “Normally Open”
If your alarm will “open” when an alarm condition occurs	Select the Auxiliary Alarm input to be “Normally Closed”

#### **2.3 Programming Your TempAlarm Locally:**

This programming option is easy and quick. You will need a standard telephone to complete the programming.

1. Make sure the toggle switch on the front of the TempAlarm is on the STANDBY position for programming. The ALARM light on the front of the TempAlarm will begin flashing.
2. Make sure you have a regular, single line telephone plugged into the front of the TempAlarm where it says PROGRAM PHONE. This will be referred to as your Programming Phone. NOTE: After programming is completed, unplug the Programming Phone from the PROGRAM PHONE jack on the

- fron of the telephone or phone left pluged into the left telephone port of your Alarm and connect the TempAlarm handset to the telephone jack. If you have a two line machine this is a voice card jack that you will need to connect to the telephone jack phonesplitter. If you have a standard handset you will need to connect the handset to the telephone jack phonesplitter. For more details on this topic, see the section on wiring & installation in the manual. For more details on this topic, see the section on wiring & installation in the manual. For more details on this topic, see the section on wiring & installation in the manual. For more details on this topic, see the section on wiring & installation in the manual.
- Press up the handset Ans wavy key on the main menu will hear the following:

**Main Menu** recorded earlier). The current temperature is XX degrees, the battery is at XXX volts.

For current status, press 1.

If you are at the bridging menu press 2 at the current time, you will then hear:

**Terrane Status** It provides the current status of the alarm and sets the main menu entered after pressing #.

battery is at X.XX volts and the auxiliary input is open (or closed).

If alarm conditions do exist when you call into your TempAlarm, the **Program Main** option is recommended if you are able to change your options or maybe when you are programming. Select the section **1** with the **TempAlarm** during dialing. **Alarms** option will pause until you hang up again. You can continue to remote program the unit even if alarm conditions are present.

#### 4.5. **IMPORTANT** After programming completely flip the handset telephone key pad. ON/SEACNDRY switch to the ON position then with the # key press the main menu key.

The security code is 9999. If the security code is incorrect, you will be given one return the handset to the ON position or the Main Menu.

From the Main Menu select option 2 to enter the program and menu. From the program menu you can review or program your main-to-telephone numbers, security code, temperature alarm setpoints, and other options.

**Critical Test Your TEMPALARM to make sure it calls your cause to telephone number during a alarm. See the Test Procedure detailed on page 19.**

7. Turn the front ON/DND switch to the ON position for normal operation of your TempAlarm.

#### 2.4 Programming Your TempAlarm Remotely:

This procedure is for programming your TempAlarm and program the device from another location or from a cell phone. In some cases, this method may be required because the local programming option is not working with the telephone you are trying to program into the front of the TempAlarm.

- Make sure all the connections have been made according to instructions on page 8. **TEST YOUR TEMPALARM** into the 'PROGRAM PHONE' jack on the front of the TempAlarm to program the TempAlarm remotely. 1. Call on the front of the TempAlarm to program the TempAlarm. See the **Critical Test Procedure** detailed below.
- Make sure the front of the TempAlarm is in the ON position.



This procedure is for programming your TempAlarm and program the device from another location or from a cell phone. In some cases, this method may be required because the local programming option is not working with the telephone you are trying to program into the front of the TempAlarm.

1. Make sure all the connections have been made according to instructions on page 8. **TEST YOUR TEMPALARM** into the 'PROGRAM PHONE' jack on the front of the TempAlarm to program the TempAlarm. See the **Critical Test Procedure** detailed below.

## 2.5 Testing Your TempAlarm

It's CERTAIN that you test your TempAlarm to ensure your alarm is properly wired to your telephone line. Before you start the old phone number will be deleted in the ON position.

### 3.4 OPERATING YOUR TEMPALARM:

sensor in an environment other than power source or below your high and low temperature alarm set points.

- Set the front of your TempAlarm is a toggle switch with STANDBY or ON positions. The STANDBY position is designed to be used for testing and programming purposes only. The ON position is where your TempAlarm should be once programmed is completed. In STANDBY mode, you can access the main and programming menus but you cannot **Test your TempAlarm and more**. We do offer a high-temp sensor that **importantly it cannot call you** up to 300°F (49°C). The high-temp sensor (part number TS-10-FAH) utilizes a Teflon insulated wire that STANDBY mode if they are visiting the monitored location and don't want the possibility of an incoming call being picked up by the TempAlarm. We don't recommend the STANDBY mode for this scenario and instead suggest you change your incoming ring count selection to a higher number so you can hear the coming callers either go to your answering machine voice mail or you have sufficient rings to allow you to get to the call well before the TempAlarm answers.

#### Testing the alarm call-out:

You can also test the alarm call-out simply by unplugging the temperature sensor. With the sensor unplugged your TempAlarm will automatically think your alarm TempAlarm will **call into the telephone number you have programmed into your TempAlarm from a remote location.**

- When you first power up your TempAlarm with either the battery or the plug in pants your TempAlarm will for five minutes before checking any sensors. One of the best features of the TempAlarm is the ability to remotely check the current temperature, power status, auxiliary alarm status and battery status and success fully you must cancel the alarm off. Make sure the temperature turns up and down heat or turning on or off another device remote into the Sensors category on the back of the TempAlarm. To cancel the alarm and reset the TempAlarm, flip the front toggle switch to the STANDBY position and then monitor to location, make sure you read the section **From Answering Machine or You'll Call Me** on page 2 before proceeding. The following is the procedure for remotely accessing your TempAlarm to check

## 2.6 Changing or Deleting Program menu options.

- To change any current phone number, go to the Programming Menu and select **To Change Current Phone Number** through the process outlined above to program a new phone number. By entering a new phone number in either the first, second or third phone number position, the old phone number will automatically be overwritten by the new phone number.

*Hello, this is your Automated Monitoring System* (Or you will hear your custom greeting message that was recorded earlier)

*The current temperature is ## degrees, the power is on (or off) and the battery is at #.## volts. There are no alarm conditions occurring at this time. To access the main menu, enter your four digit security code followed by the pound “#” key.*

3. You can either hang up or go into the main menu by entering your four digit security code.

#### **To Remotely Change any Program Menu Settings Including Call-To Phone Numbers:**

1. Call the telephone number of your monitored location where the TempAlarm is located
2. When the TempAlarm answers, you will hear the factory greeting message or your custom greeting message recorded earlier. This will be followed by the current temperature, power status and battery voltage at your monitored location.
3. Enter your four digit security code followed by # to access the main menu.
4. Press 2 to access the Program Menu.
5. Press the number of the menu option you wish to change and follow the prompts. See menu option explanations starting on page 12 or refer to the menu flow charts in the Appendix.

#### **3.3 Use of an Answering Machine or Voice Mail at the Monitored Location:**

If you have an answering machine or voice mail at the monitored location where your TempAlarm is located, there is an easy way to still use your answering machine or voice mail and access the TempAlarm to check current status or to cancel the alarm call-out.

The TempAlarm will answer after it hears a specified number of rings. This number of rings is the “incoming ring count” selection programmed during the programming section. The TempAlarm can count incoming rings over multiple calls to the TempAlarm. The multiple calls must be made within three and a half minutes of the first call. This allows most incoming calls to go to the user’s answering machine or voice mail service prior to the TempAlarm answering. The TempAlarm will answer based on your “incoming ring count” selection programmed during the programming section. The factory default incoming ring count is five rings.

#### *How This Works (an example):*

1. During Programming, you set your TempAlarm to answer on a specified number of incoming rings. You set up your answering machine or voice mail to answer on a number of rings less than what you have selected for your TempAlarm to answer on. For example, if your TempAlarm is set to answer on 5 rings, set your answering system to answer on four rings or less.

2. When your monitored location receives an incoming call, it will go to the answering system first because that is set to answer on four or fewer rings while your TempAlarm is set to answer on five rings.
3. If you wish to call your TempAlarm, place two calls to your monitored location.
  - a. On the first call, let the phone ring two or three times and then hang up before your answering system answers. The TempAlarm will remember those first two or three rings in memory for the next three and a half minutes.
  - b. On your second call, let the phone ring another two or three times. Your TempAlarm will answer first because it remembered the first two or three rings and with the second set of rings, it accumulated a total of five rings and now answers before your answering machine or voice mail. If you have your TempAlarm set to answer on a high number of rings, you may need to place more calls to get the TempAlarm to eventually answer.

Note that after three and a half minutes, the TempAlarm’s incoming ring counter will reset to zero. If you receive many incoming calls to your monitored location (like at a business), you would want to set your incoming ring counter to a high number. NOTE: If you have a high incoming ring count selected, you need to place a number of calls in a short period of time (three and a half minutes) to access your TempAlarm remotely.

#### **3.4 What Happens During An Alarm:**

The TempAlarm will call your programmed call-to telephone numbers if an alarm condition has occurred. It will continue to call you every 15 minutes (or every two hours depending upon dip switch #3’s position) even if the alarm condition has been corrected, but the alarm call-out has not yet been canceled. Note that canceling the alarm call-out does not disable the TempAlarm. The TempAlarm will continue to monitor all conditions including those in alarm.

#### *Alarm Call-Out Sequence:*

The TempAlarm will continue to call all programmed call-to phone numbers until someone acknowledges the alarm and cancels the alarm call-out. The TempAlarm will call the first call-to telephone number and play its alarm message to a person, answering machine or voice mail. If it gets a busy signal, no answer or a person who doesn’t know how to cancel the alarm call-out, it will immediately start calling the second number. If the alarm call-out isn’t canceled by the second call-to person, it will immediately move to the third number. If no one at that call-to number cancels the alarm call-out, the unit will wait either 15 minutes or 2 hours and then start the sequence all over again.

The only way to stop the TempAlarm from calling the call-to phone numbers is to have a person at one of the call-to numbers cancel the alarm call-out as

described later in this manual or go to the monitored location and switch the toggle switch to STANDBY and then back again to ON. This resets the TempAlarm.

The TempAlarm is persistent and always wants you to know that an alarm has occurred, even if the alarm condition has corrected itself. For example: The power goes out long enough so that the TempAlarm notes a power alarm and begins calling your call-to phone numbers. If none of the people at the call-to numbers are home to answer the call, and the power is eventually restored, the TempAlarm will continue to call the call-to phone numbers until the alarm call-out has been canceled.

#### **Multiple Alarms**

It is possible to receive multiple alarm calls from your TempAlarm even if you believe you have canceled one of the alarms. Here are some examples:

##### *Example 1:*

If you receive a power out alarm and cancel that alarm call-out, your TempAlarm will still be running on back-up battery power until the power is restored. It is conceivable therefore, that the battery could drop below 7.0 volts and begin calling out again, but this time with a battery alarm. You would need to cancel

this alarm call separately from the earlier power out alarm. If power continues to be out, you could also receive a separate temperature alarm later because your heating system will most likely not be working. This alarm call-out would have to be canceled separately as well.

##### *Example 2:*

Assume you have received a power out alarm and have canceled the alarm call-out. A short time later, you receive another power out alarm. What has happened is that your power was restored after you canceled the first alarm call-out and the power out alarm was automatically reset. A short time later, the power went out again (not infrequent in remote areas). This caused the TempAlarm to initiate another power out alarm and begin calling your call-to phone numbers again.

##### *Example 3:*

This same multiple alarm call-out can happen with a temperature alarm as well, especially if the temperature outside your monitored location is close to the temperature alarm setpoint you have programmed on your TempAlarm. If your heating system fails or power is out, the temperature in your monitored location begins to drop. In the evening, when it is colder outside, it may drop below your temperature alarm setpoint inside the home and then call you with a temperature alarm. Then, during the day, the temperature may return above the temperature alarm setpoint because the sun is out. This would cause the TempAlarm to potentially reset during the day and call you again at night – at 2am of course.

### **3.5 Audible Alarm Function**

When a temperature, low battery or auxiliary alarm occurs, the 60 decibel audible alarm will start to sound. This will continue to sound until the alarm condition is corrected. Cancelling the alarm call-out does not stop this audible alarm. The audible alarm function is automatic upon any alarm condition except a power out alarm. The audible alarm function cannot be permanently turned off.

### **3.6 How to Cancel the “Alarm Call-Out” and reset your TempAlarm**

Two things need to happen to reset the TempAlarm. The alarm call-out must be canceled and the alarm condition needs to be corrected. Once both of these things have happened, the TempAlarm will automatically reset.

You can cancel the alarm call-out in one of three methods.

1. If you answer a call from the TempAlarm, the TempAlarm will give you an opportunity to enter the four digit security code which will cancel the alarm call-out.
2. If the TempAlarm has left alarm messages on your answering machine or voice mail, you can remotely call into the TempAlarm and cancel the alarm call-out by following the prompts.
3. Go to the monitored location and if the TempAlarm is still dialing out to the call-to phone numbers, you can simply switch the front toggle switch to the STANDBY mode and then back again to the ON position. This is a physical reset that can only be done at the monitored location. You will see the red **ALARM** light go off when you reset the TempAlarm in this fashion. Doing this does not erase any programmed phone numbers, security codes or other settings. Those settings will be retained indefinitely even if the power cord is unplugged and the battery is removed.

#### **Cancelling the Alarm Call-Out during a call from the TempAlarm:**

When the TempAlarm calls, you will initially hear either the factory recorded alarm message or your custom alarm message that you recorded during the programming section. The alarm messages will play twice, but you can enter your security code at any time to cancel the alarm call out during the message playback.

*Hello, this is your Automated Monitoring System. (Or you will hear your custom alarm message that was recorded earlier)*

*There is an alarm condition at your remote monitored location. The following alarms currently exist or have occurred recently at location XXXX.*

*This will be followed by one or more alarm conditions. A four digit location code will also be played. This is the same number as your security code.*

*There is a temperature alarm.*

*The power at location # ## has been out for # ## minutes and is currently on (or off).*

*There is a battery alarm at location # ## #.*

*The auxiliary alarm input is in alarm mode* (or your custom recorded auxiliary alarm message will play here instead).  
*Please check conditions at your monitored location immediately.*

This entire message will repeat again and be followed by:

*To cancel the alarm call-out, enter your four digit security code followed by the pound “#” key.*

You will be given two chances to enter the correct security code. If incorrect two times, the TempAlarm will say, *Incorrect Security Code, good-bye* and then it will hang up. If you enter the correct security code, the TempAlarm will respond with:

*The alarm call-out is now canceled. To return to the main menu, press 1.  
Otherwise, hang up.*

#### ***Calling into your TempAlarm to Cancel the Alarm Call-Out:***

If you received calls from your TempAlarm and know there is an alarm at your monitored location, you can call into your TempAlarm from any phone in the world and remotely cancel the alarm call-out without having to wait for another call from your TempAlarm. If you have an answering machine or voice mail at the monitored location, read the section *Use of an Answering Machine or Voice Mail at the Monitored Location* on page 21 before proceeding.

Follow this procedure:

1. Call your monitored location’s phone number where the TempAlarm is located.
2. When the TempAlarm answers, you will hear the following:

*Hello, this is your Automated Monitoring System. (Or you will hear your custom alarm message that was recorded earlier)  
The current temperature is # degrees, the power is on (or off), and the battery is at #.## volts. There is an alarm condition at your remote monitored location. The following alarms currently exist or have occurred recently at location #.## #.*

This will be followed by one or more alarm conditions. A four digit location code will also be played. This is the same number as your security code.  
*There is a temperature alarm at location #.## # # # #  
The power at location #.## # has been out for #.## minutes and is currently on (or off).*

*There is a battery alarm at location #.## #. #.*  
*The auxiliary alarm input is in alarm mode* (or your custom recorded auxiliary alarm message will play here instead).  
*Please check conditions at your monitored location immediately.*

This entire message will repeat again and be followed by:

*To cancel the alarm call-out, enter your four digit security code followed by the pound “#” key.*

You will be given two chances to enter the correct security code. If incorrect two times, the TempAlarm will say, *Incorrect Security Code, good-bye* and then it will hang up. If you enter the correct security code, the TempAlarm will respond with:

*The alarm call-out is now canceled. You are now in the main menu. From here, you can either access main menu functions or hang up.*

#### ***If the Alarm Call-Out Has Been Canceled By Someone Else:***

Since the TempAlarm can call multiple phone numbers, there is a chance that a person at one of the other call-to locations may have canceled the alarm call-out prior to your phone call to the TempAlarm. If that occurs, you will still hear the current status and all the alarm conditions when you call into the TempAlarm, but you will not be given a chance to cancel the alarm call-out. Instead, the TempAlarm will ask for your four digit security code to access the main menu. You can either enter your security code to check current conditions again or hang up and determine the steps needed to correct the alarm conditions.

It is even possible that one of your other call-to people has canceled the alarm call-out and the alarm conditions have improved at your monitored location. If that has occurred, you will not hear any alarm conditions, but instead, you will be given a current status and then an opportunity to enter the main menu.

#### ***3.7 Replacing the Back-Up Battery:***

When the battery requires replacing, we highly recommend replacing it with a new 9 volt lithium battery. Follow this procedure to change the back-up battery.

1. Switch the front toggle switch to the STANDBY position.
2. Remove the old battery and insert the new battery.
3. Switch the front toggle switch back to the ON position.

A fresh 9V lithium battery will provide approximately 10 to 15 hours of power to the TempAlarm if it is calling out every 15 minutes to all three phone numbers. If it is calling to fewer numbers, calling out every 2 hours or the alarm call-out was cancelled during one of the first calls, the battery life should be longer. Too many variables exist to provide accurate battery life for every condition.

There are other battery and power supply discussed in section 4.4 on page 28.

#### ***3.8 Disconnecting the TempAlarm for Seasonal Storage:***

Your TempAlarm can provide year round protection, but if desired, it can be safely stored for seasonal use. To store your TempAlarm, disconnect all cables

and wires and take out the battery. If you leave a battery in your TempAlarm, the battery will be dead the next time you are ready to use your TempAlarm. Storing electrical devices with batteries in place is not recommended. Store your TempAlarm in a dry place with no excessive temperatures.

The TempAlarm will indefinitely retain all programmed call-to phone numbers and other programmed settings, even if the power cord is disconnected and the battery has been removed. It is recommended you check all settings when reconnecting your TempAlarm to double check call-out phone numbers and verify all settings are still correct. **It is critical that you TEST your TempAlarm once each year.**

## 4.0 OTHER INSTALLATION NOTES:

### 4.1 Answering Machines at the Call-To Locations:

If you have an answering machine or voice mail at any of the call-to locations, the TempAlarm will generally leave a portion of its alarm message on the answering machine or voice mail. You may want to test this as some answering systems do not pick up the message. Answering machines and voice mail will not affect or stop the call-out sequence in any way.

### 4.2 Extending the Temperature Sensor Length:

The temperature sensor may be extended using standard, four conductor telephone extension wire up to 100 feet (30.5m) from the TempAlarm unit. Control Products offers 25 (7.6m), 50 (15.2m) and 90 foot (27.4m) sensor options.

Extending the sensor more than 100 feet will increase the temperature that the TempAlarm senses by about 1°F/C for every 100 feet added. The connection at the end of the temperature sensor that normally plugs into the TempAlarm is a male RJ9 connection. This is a smaller connection than a regular telephone line. You can either make or purchase an RJ9 extension wire or simply splice in additional four conductor telephone wire in between the sensor and RJ9 connection ends. Note that if you are extending sensors outdoors and/or underground, consideration should be given to using shielded wire inside metal conduit. Both shield and conduit should be connected to a ground. This helps prevent stray voltage from interfering with the sensor's signal.

### 4.3 Extending the Phone Cord Length:

You may use a longer telephone extension cable to place the TempAlarm unit at a further distance from an available telephone jack. The TempAlarm has been tested to operate on a phone line indoors at a distance of 1,000 feet (304m). Make sure you use four conductor telephone wire. This is available at most hardware and discount department stores. If you are extending this to the outdoors, consideration should be given to using shielded wire inside metal conduit. Both shield and conduit should be connected to a ground.

### 4.4 Back-Up Battery Options:

The TempAlarm has a connection for a 9 volt battery which can supply power to the unit should the power be disconnected or out. A fully charged 9 volt lithium battery will provide 10 to 15 hours of operation. An alkaline battery will provide slightly fewer hours of operation during a power failure. During this time, however, you will likely receive a "Battery Alarm" call from your TempAlarm meaning the battery has gone below 7.0 volts. Once the battery drops to about 6.0 volts, the TempAlarm can no longer operate.

If you wish to have a longer battery option, Control Products offers a battery holder that holds 6 "D" cell batteries in series along with a convenient 9V battery snap. This produces the required 9 volts of DC power and also provides about 7 to 10 days of power from fully charged batteries.

The TempAlarm can also accept up to 12 volts of DC power through the battery connection. Because of this, you could connect a 12 VDC battery to the battery terminals on the TempAlarm and have a much longer battery life than even the "D" cell battery option described above. Control Products has not tested this option nor have we determined the operational life when the TempAlarm is running off this battery option. For more information on this application, contact Technical Support.

Control Products offers some other battery options. Please call Customer Service or visit our web site at [www.controlproductsonline.com](http://www.controlproductsonline.com) for accessories. Do not attempt to use multiple battery options at the same time.

## 5.0 COMMONLY ASKED QUESTIONS:

### 1. I have pulse dialing on my phone line. Can I use the TempAlarm?

Yes. There is a pulse/tone dip switch on the back of your TempAlarm. Put this switch in the UP position to dial out in pulse dialing mode. If you are programming the TempAlarm locally using a phone plugged into the front of the TempAlarm, your telephone must be set to tone because the TempAlarm's menu structure requires touch tones to operate. Once you have completed the programming functions, you can reset your phone back to pulse mode.

### 2. I have to dial 9 before I can make a phone call. Can I do this?

Generally, the TempAlarm should be able to dial 9 or any other sequence of numbers during a phone call. If you need to dial a number to get an outside line or a dial tone, it is recommended you program in a 9 followed by a pause. This will allow the phone system time to get the dial tone before the TempAlarm begins playing the rest of the digits of your call-to phone number.

### 3. Do I need a dedicated phone line for my TempAlarm?

No. The TempAlarm uses any existing telephone line. The only time it uses the line is if it needs to call out or if you are calling into the TempAlarm. If you have a commercial phone system at the monitored location, the

*TempAlarm may work, but it needs to be tested. An easy way to know if your phone system will work is to take a regular, single line telephone and plug it into the telephone jack. If you get a dial tone when you pick up the handset, your TempAlarm should work as well. Unfortunately, there are hundreds of different phone systems and phone companies in the United States and Canada and we cannot guarantee that we will work with all of them.*

4. I have high speed internet access and telephone service through my cable or phone company. Can I still use a TempAlarm on that phone line?

*In most cases, you can use these types of phone lines, but you should utilize appropriate telephone filters as specified by your DSL or Cable Phone Service Provider. Be advised that these phone lines are not regulated the same way a regular telephone line is and may interpret the Touch-Tones® differently than that of a regular POTS telephone line. More important is*

*that DSL and cable provided phone service from your telephone company may require that the power is on in the monitored premises. A regular telephone line gets its power from the telephone company and will often operate even if the regular power is out in the premises. This means that if you have one of these phone services, your TempAlarm WILL NOT CALL OUT IF THE POWER IS OUT!*

5. If I unplug the TempAlarm or take out the battery, will I have to re-program all my telephone numbers and settings?

*No. The TempAlarm uses a special memory that retains all of your programmed call-to phone numbers and settings indefinitely.*

6. How do I reset my TempAlarm?

*The TempAlarm automatically resets itself when the alarm call-out has been canceled and the alarm conditions have been corrected.*

7. My temperature sensor is damaged.

*We offer replacement temperature sensors. The part number is TS-10-FA. Order from our customer service department.*

## 6.0 TROUBLESHOOTING:

1. I did a test and my TempAlarm is not calling out to the programmed phone numbers.

*Double check that all phone numbers are entered correctly. Did you include a "1" or area codes if necessary? Check the phone line connection. Is the phone cord plugged into the TempAlarm and wall jack correctly? Do you have a single line telephone line? If doing a test, did you get the TempAlarm to go into alarm? The red alarm light will be lit when the TempAlarm goes into alarm. If not, re-do the test based on the procedure outlined in the manual.*

*If you are using a telephone jack line splitter, remove the splitter and retry the test. If that fixes the problem, the splitter is bad and needs to be replaced or not used at this phone jack.*

*Try another phone jack in the home (if applicable).*

*Try adding a pause in front of the telephone number. A pause is two stars ("\*") in front of the phone number. Check to see if the telephone jack is active by plugging a regular telephone directly into the phone jack and listening for a dial tone.*

*If your phone numbers are long distance numbers and you have verified the numbers are entered correctly, check to see if that location has the permission to call to long distance phone numbers.*

*NOTE: The TempAlarm cannot call the same phone number that it is plugged into.*

2. The TempAlarm is not responding when I press the keys on my touch-tone phone.

*Check to make sure your phone is set to the tone mode so key presses are in touch-tone mode. Try pressing the keys for different lengths of time – either longer presses or very short presses. Press slowly with ½ second breaks between key presses. If this still does not work, try another phone or dial in remotely to program. If the tones are not being accepted when you dial into the TempAlarm from a remote location, try a different phone or try calling into the TempAlarm using a cell phone.*

3. The TempAlarm is not answering.
4. Either the phone lines are down or the power is out and the battery has died preventing the TempAlarm from answering the phone.
5. I cannot cancel the alarm call-out. The TempAlarm keeps calling me.

*Are you entering the correct security code? Do you hear the message that the alarm call-out has been canceled? If not, your security code may be incorrect. Are you hearing the exact same alarm message each time, even after you have canceled the alarm call-out? If not, then the TempAlarm is calling with different alarms each time. See the Multiple Alarms section on page 23.*

*If the TempAlarm has given you confirmation that the alarm call-out has been cancelled, but the TempAlarm continues to call, there could be a problem with the unit. It may need to be reset. To prevent unwanted further calls from the unit, you may need to temporarily delete the call-out phone numbers. This way, the TempAlarm cannot make any calls. You will need to go to the monitored location and reset the unit. To reset the TempAlarm manually, unplug the power, battery, sensor and telephone cord from the back of the unit. Let the unit sit for 3 to 5 minutes. Then, connect the cords and insert the battery in the following order:*

1. Temperature sensor
2. Power cord
3. Battery
4. Phone cord
5. I am receiving false temperature or power alarms.

The TempAlarm's temperature sensor is accurate to within 3°F of the actual temperature. Your sensor may be too close to a cold window or other colder spot at the monitored location. You may also have the temperature on your thermostat set too close to the temperature alarm setpoint on your TempAlarm. Either change the thermostat setting or your temperature alarm setpoint so there is a 5 degree difference in temperature. False power alarms are most likely the result of the power going off and then back on before you've had the chance to cancel the alarm call-out.

6. I am receiving false Auxiliary alarms.

*In some environments, the auxiliary alarm input can be sensitive to high voltage power lines, radiation, or microwave transmissions and accidentally trip the auxiliary alarm – even if you don't have anything plugged into it. If this happens, move the unit to a new location with less interference or shield the unit and its temperature sensor so as to avoid or minimize the interference.*

7. All the lights are off on my TempAlarm.

*If the power is out or the power cord is unplugged, the lights on the TempAlarm will not be illuminated. This is designed to save battery power during a power failure. This could also signal that something serious has happened to your TempAlarm. Check power connections and if you still have no lights, call Customer Service.*

8. I am getting a temperature reading of 302°F (150°C) or a temperature reading of -50°F (-46°C).

*If you are receiving a very high temperature sensor reading, your temperature sensor is either unplugged, not plugged in correctly or it has been damaged. If you are seeing a very low reading such as -50F, your temperature sensor has been damaged or there is a problem with the wiring in the sensor. Replacement sensors are available. Sensor part number is TS-10-FA.*

9. The alarm light is blinking.

*This means your TempAlarm is in the STANDBY mode. In this mode, it cannot answer incoming calls and it cannot dial out during an alarm.*

## Model Number Information:

The model number of your TempAlarm is the TA-900.

Temperature Sensor (3.5 feet, 1.1m) Part Number: TS-10-FA  
25 foot (7.6m) temp sensor Part Number: TS-10-FA25  
50 foot (15.2m) temp sensor Part Number: TS-10-FA50  
90 foot (27.4m) temp sensor Part Number: TS-10-FA90  
TA-900 Transformer (500ma) Part Number: 70000151  
Phone cord (7 foot, 2.1m) Part Number: 06310000  
9V lithium battery Part Number: 48170000  
6 "D" cell battery holder Part Number: BATTHOLD6D

### Replacement Parts:

#### Custom Design and Modifications:

Since 1985, Control Products, Inc. has been designing and manufacturing unique, exciting and technologically advanced electronic control circuits for both commercial and consumer use. We can modify one of our many standard products, or our in-house engineering staff and state-of-the-art manufacturing team can build a project from the ground up. Please contact our customer service department to arrange a personal visit from one of our representatives, posted in facilities through the United States, or visit our website at [www.controlproductsinc.com](http://www.controlproductsinc.com).

## 7.2 Limited Warranty:

**Warrantor:** Dealer, Distributor, Retailer, Manufacturer

**Warranty and Remedy:**

We believe the TempAlarm is a superior product. Although we take extreme pride in producing and testing a product that will function properly, we cannot guarantee that there will never be a defective unit or that a unit will function on all the thousands of phone lines and communication equipment in existence. For this reason, it must be clear that the Warrantors are not insuring your premises or guaranteeing that there will not be damage to your person or property if you use this Product. If you are not comfortable with our Limited Warranty, or completely satisfied with the Product, we encourage you to return the unused Product for a full refund within 30 days of purchase. Thank you for your understanding.

## 7.0 WARRANTY AND REPAIR INFORMATION:

### 7.1 Contacting Us:

For more information about your TempAlarm, contact one of our Customer Service Representatives at:  
Control Products, Inc.  
1724 Lake Drive West  
Chanhassen, MN 55317  
Phone: 952-361-4101 Fax 952-361-9420  
Email: [customerservice@controlproductsinc.com](mailto:customerservice@controlproductsinc.com)  
Internet: [www.controlproductsonline.com](http://www.controlproductsonline.com)

One Year Limited Warranty - Control Products, Inc. warrants its product to be free from defects in material and workmanship under normal use for one year, and is not responsible for consequential damages or installation costs of any nature. In the event that the Product does not conform to this Warranty at any time during the period of one year from original purchase date, Warrantor will repair the defect and return it to you at no charge.  
**IMPORTANT:** The Warranty is limited to replacement of the Product ONLY. Secondly, because every phone line differs, we strongly encourage you to fully test this Product in its actual application. This should include a full test, involving the Product actually dialing to its designated locations and someone verifying the proper response.

This Warranty shall terminate and be of no further effect at the time the Products is 1) damaged by extraneous causes such as fire, water, power surge, electrical spike, lightning, etc., or not maintained as reasonable and necessary; 2) modified; 3) improperly installed; 4) repaired by someone other than the Warrantor; 5) used in a manner or purpose for which the Product was not intended.

**WARRANTORS' OBLIGATION UNDER THIS WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT OF THE PRODUCT ONLY. THIS WARRANTY DOES NOT COVER PAYMENT OR PROVIDE FOR THE REIMBURSEMENT OF PAYMENT FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.**

It must be clear that the Warrantors are not insuring your premises or guaranteeing that there will not be damage to your person or property if you use this Product. The Warrantors shall not be liable under any circumstances for damage to your person or property or some other person or that person's property by reason of the sale or use of this Product, or its failure to operate in the manner in which it is designed. The Warrantors' liability, if any, shall be limited to the original cost of the Product only. Use of this product is at your own risk.

**7.3 Repair and Service:**

In the event that the Product does not conform to this Warranty, the Product should be shipped or delivered freight prepaid to Warrantor with evidence of original purchase. If in any way you're not comfortable with this product or its Limited Warranty, we encourage you to return it, unused within 30 days of original purchase date with evidence of the purchase date.

The TempAlarm should only be repaired by Control Products or an authorized service representative. Do not attempt to repair or fix your TempAlarm or have it serviced by anyone other than an authorized service representative or you will void your warranty.

**To return a product to Control Products:**

All products being returned to Control Products, Inc. must have a valid Returned Goods Authorization Number (RGA #) from Control Products, regardless of why the product is being returned. Warranty returns will be honored only with an RGA #. Ship warranty return products prepaid to Control Products, 1724 Lake Drive West, Chanhassen, MN 55317. Control Products will, at its option, either repair or replace the product free of charge and return the repaired unit or replacement unit at the lower cost shipping prepaid. Products returned for credit are subject to a 25% restocking charge. Returns resulting from errors by the seller are not subject to this charge. All returns must include evidence of original purchase, showing purchase date. The RGA # should be clearly marked on the outside of the package containing the product.

To request an RGA #, call Control Products at 952-361-4101 and ask for Customer Service. Failure to have an RGA # may result in lost product or significant delays in handling your return. Products without an RGA # clearly marked on the outside of the package are not the responsibility of Control Products, Inc.

**8.0 FCC & UL CERTIFICATION STATEMENTS:**

**FCC – PART 68:** This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the back of your TempAlarm is a label that contains,

among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line.

Excessive REN's on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of REN's should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total REN's, contact your local telephone company. The REN for this product is shown above and is also identified as part of the FCC product identifier shown on the label on the back of your TempAlarm. The REN for other devices will be identified on a label on the product in the FCC product identifier or listed separately. If there is a product identifier number, it will be in a format as US:AAAEQ##TXXXX. The ## is the REN number shown without a decimal point (e.g., 03 is a REN of 0.3).

If this TempAlarm causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens, the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with your TempAlarm, for repair or warranty information, please contact Control Products at 952-361-4101. Other contact numbers and information can be found at the end of this instruction manual. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved. The TempAlarm should be repaired only by Control Products or an authorized service representative. Contact Control Products for the nearest authorized service representative.

Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line ensure the installation of your TempAlarm does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**FCC – PART 15:** This equipment has been tested and found to comply with the limits for Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used

## Appendix A

in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna
  - Increase the separation between the equipment and the receiver
  - Connect the equipment into an outlet on a circuit different from that which the receiver is connected.
  - Consult the dealer or an experienced radio/television technician for help.

**Canada's Industry Standard:**  
**Notice:** The Canadian Industry Standard label identifies certified equipment. This certification means the equipment meets certain telecommunications network protective operational and safety requirements. The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. In some cases, where the company's inside wiring is associated with a single line, individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

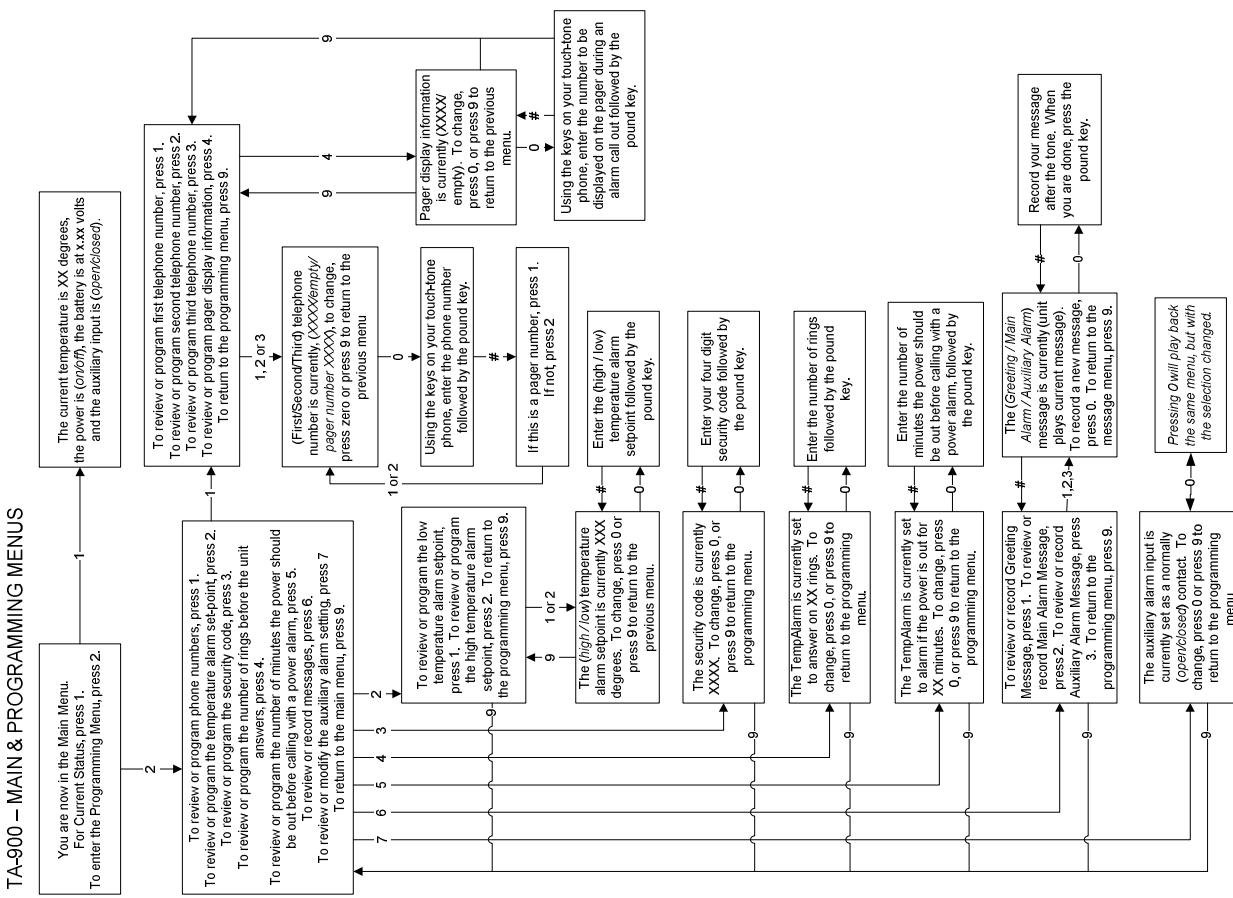
Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas.

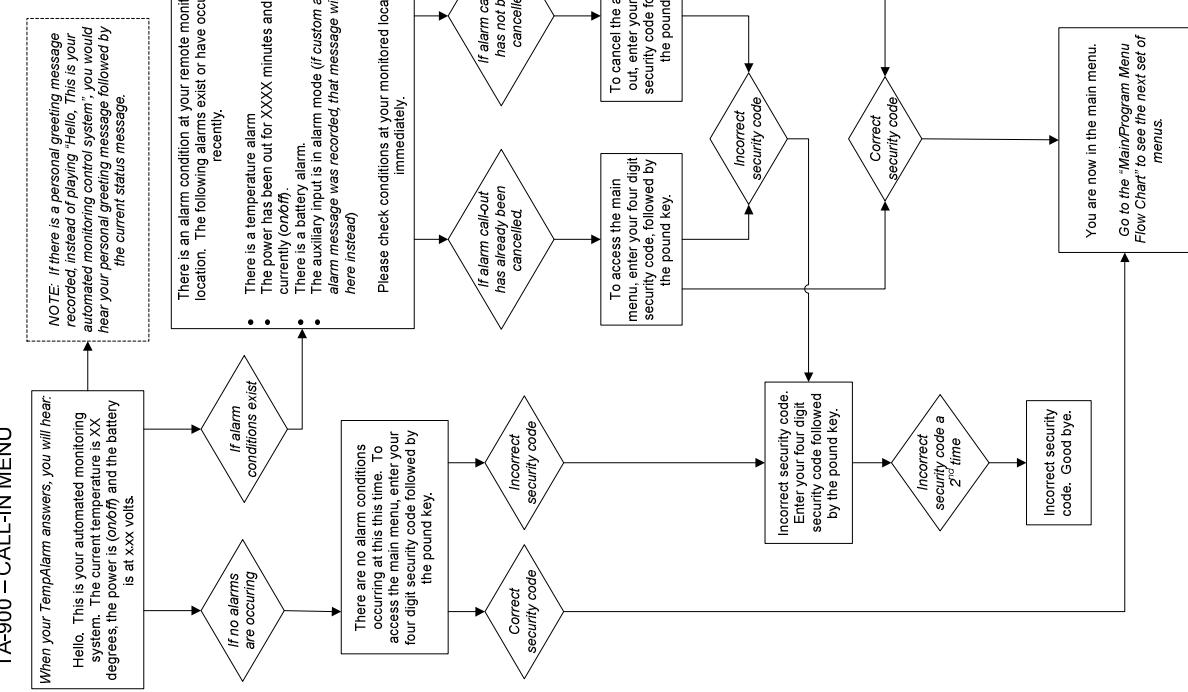
**CAUTION:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician as appropriate.

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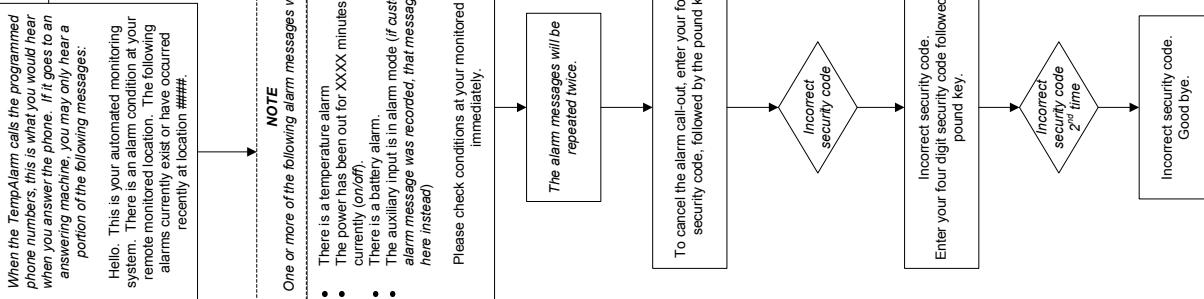
**UL & CUL Listing.** The plug in transformer included with your TempAlarm is UL/CUL listed as a Class 2 Transformer. This is UL/CUL listed with Bechtel Electric under file number E94/6666



## TA-900 – CALL-IN MENU

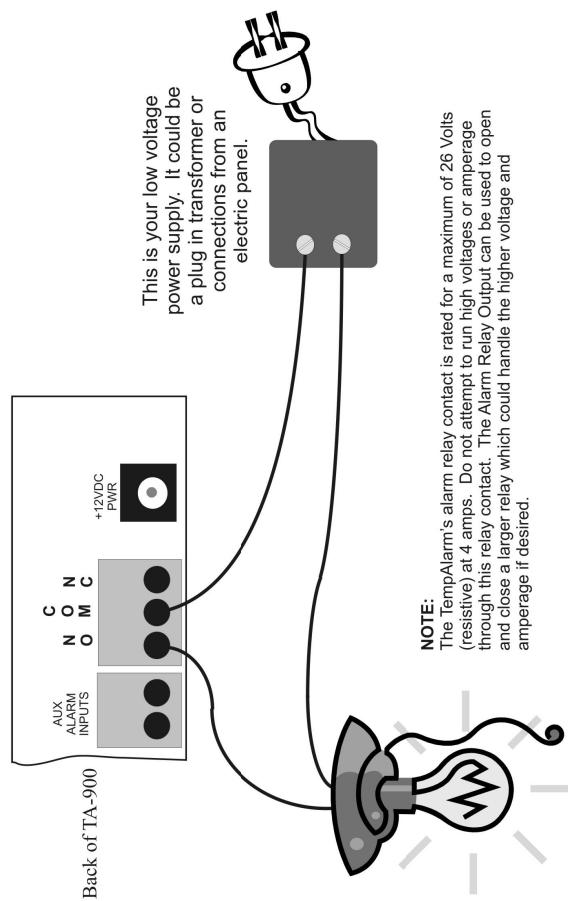


## TA-900 – ALARM CALL-OUT MENU



## Alarm Relay Output Operation

To Close an Electric Circuit or Turn ON a Device	To Open an Electric Circuit or Turn OFF a device
<p>In the example below, we show how a light could be automatically turned on should an alarm condition occur. When conditions are normal, the Normally Open (NO) relay is open. Only when an alarm condition exists will this relay close, thereby turning on the light.</p> <p>Optional, the light could also be siren or other device that would turn on should the temperature, low battery or auxiliary alarm be activated.</p>	<p>The Alarm Relay Output can also be used to open an electric circuit to turn off a piece of equipment should an alarm condition occur. For this application, you would run your circuit through the Common (COM) and Normally Closed (NC) connections on the back of the TempAlarm.</p>



**NOTE:**  
The TempAlarm's alarm relay contact is rated for a maximum of 26 Volts (resistive) at 4 amps. Do not attempt to run high voltages or amperage through this relay contact. The Alarm Relay Output can be used to open and close a larger relay which could handle the higher voltage and amperage if desired.